

Set	Items	Description
S1	220	S (((CONTINUAL OR REALTIME OR DYNAMIC) (5N) (UPDAT? OR MODIF?)) AND ((STATUS OR RELATIONSHIP) (4N) ((CUSTOMER OR CONTACT OR CLIENT OR PROSPECT)))) NOT PY>2001
S2	12	S S1 AND ((MEASUR? OR EVALUAT? OR CALCULAT? (5N) ((INTERACTION OR COST) (5N) (COST OR WORTH OR VALUE)))
S3	9	RD (unique items)
S4	5513	S ((MEASUR? OR EVALUAT? OR CALCULAT? (5N) ((INTERACTION OR COST) (5N) (COST OR WORTH OR VALUE))) AND ((CUSTOMER OR CONTACT OR CLIENT OR PROSPECT) (5N) (RELATIONSHIP OR MANAGEMENT)) NOT PY>2001
S5	0	S S4 AND ((CONTINUAL OR REALTIME OR DYNAMIC) (5N) (UPDAT? OR MODIF?) (5N) (LEVEL OR SEGMENT OR CATEGORY OR PHASE) (4N) (CRM OR "CUSTOMER RELATIONSHIP" OR "CLIENT RELATIONSHIP" OR "PROSPECT RELATIONSHIP" OR LEAD))
S6	7	S ((CONTINUAL OR REALTIME OR DYNAMIC) (5N) (UPDAT? OR MODIF?) (5N) (LEVEL OR SEGMENT OR CATEGORY OR PHASE) (4N) (CRM OR "CUSTOMER RELATIONSHIP" OR "CLIENT RELATIONSHIP" OR "PROSPECT RELATIONSHIP" OR LEAD)) NOT PY>2001
S7	6	RD (unique items)
S8	10	S S1 AND S4
S9	7	RD (unique items)
S10	7	S S1 AND ((ANTICIPAT? OR PREDICT? OR ESTIMAT? OR EXPECT?) (5N) (ACTION OR INTERACTION OR ACTIVITY OR BEHAVIOR) (5N) (CUSTOMER OR CONTACT OR CLIENT OR PROSPECT OR LEAD))
S11	6	RD (unique items)

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